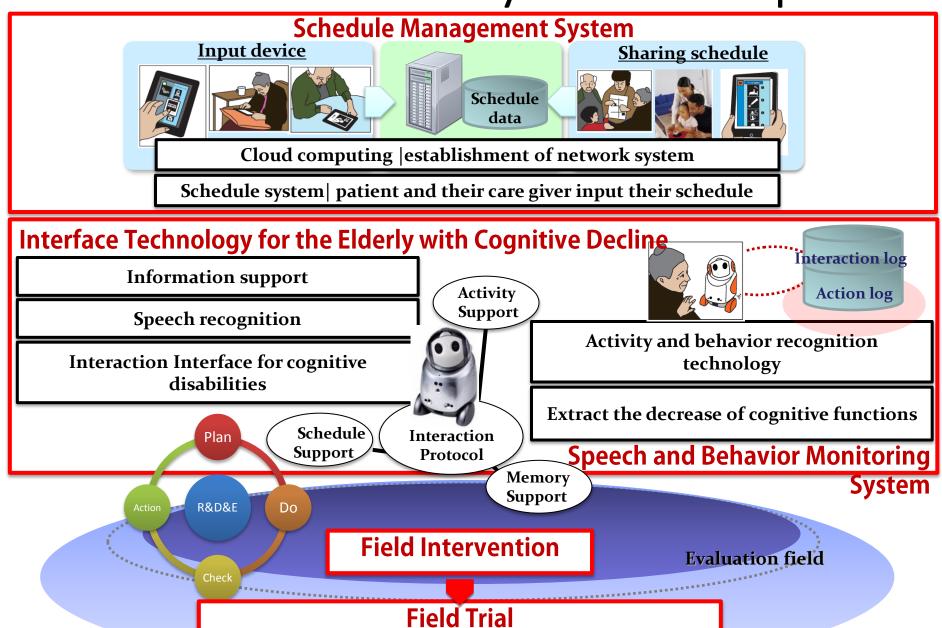
Framework and System Concept



Effectiveness • Social receptivity • Social costs